

PRIVACY POLICY

Effective date: 2020-07-17

1. Introduction

Welcome to **Global Convergence Solutions (GCS)**.

Global Convergence Solutions operates in **globalconvergencesolutions.com** (hereinafter referred to as “Service”).

Our Privacy Policy governs your visit to **globalconvergencesolutions.com**, and explains how we collect, safeguard and disclose information that results from your use of our Service.

We provide technical support to our client (government institutions) to use your data for providing social benefits such as cash transfers to the poor and vulnerable people of the country. The data is fully owned the client and not by GCS. By using Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, the terms used in this Privacy Policy have the same meanings as in our Terms and Conditions.

Our Terms and Conditions (“**Terms**”) govern all use of our Service and together with the Privacy Policy constitutes your agreement with us (“**agreement**”).

2. Definitions

SERVICE means the globalconvergencesolutions.com website operated by Global Convergence Solutions.

PERSONAL DATA means data about a living individual or household who can be identified from those data (or from those and other information either in our possession or likely to come into our possession).

USAGE DATA is data collected automatically either generated by the use of Service or from Service infrastructure itself (for example, the duration of a page visit).

COOKIES are small files stored on your device (computer or mobile device).

DATA CONTROLLER means a natural or legal person who (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal data are, or are to be, processed. For the purpose of this Privacy Policy, we are a Data Controller of your data.

DATA PROCESSORS (OR SERVICE PROVIDERS) means any natural or legal person who processes the data on behalf of the Data Controller. We may use the services of various Service Providers in order to process your data more effectively.

DATA SUBJECT is any living individual who is the subject of Personal Data.

THE USER is the individual using our Service. The User corresponds to the Data Subject, who is the subject of Personal Data.

3. Information Collection and Use

We provide technical support to the government agencies for enabling them to collect several different types of information of program beneficiaries for the purpose of implementing government owned cash transfer programs for poor and vulnerable household of the specific country. GCS as such does not

process or own any such data. Rather it is owned by the government agencies who collect such data using the tool (mobile APP) developed by us. We help the government to ensure the smooth operation of the data collection process from the technical aspects.

4. Types of Data Collected

Personal Data

The APP collects data about the information related to household demographics, socio-economic based per the business needs of the running the social assistance programs of the government. While the APP may ask to provide with certain personally identifiable information that can be used to contact or identify you (“**Personal Data**”). Personally identifiable information may include, but is not limited to:

- 0.1. Unique ID number (optional)
- 0.2. First name and last name
- 0.3. Phone number, mobile number
- 0.4. Address, Country, State, Province
- 0.5. Household family detail such as occupation, marital status, gender etc
- 0.6 photographs
- 0.7 name and address of the schools for members who are going to schools
- 0.8 data of birth and gender

Usage Data

The collected data is exclusively used by the government for the identification of the poor and vulnerable people in the country with an aim to provide social benefits, such the quarterly cash transfer to the identified poor households.

These data collected are not meant for any advertisement and/or commercial purpose.

5. Use of Data

Global Convergence Solutions uses the collected data for various purposes:

- 0.1. to provide technical support to the Government (our client) with regard to data processing for identifying poor and vulnerable citizens of the country;
- 0.2. to help the government (our client) to generate on demand MIS reports;
- 0.3. to monitor the data quality;
- 0.4. to exclusively provide any technical and operational level support for our client in terms of using data

6. Retention of Data

We are providing the tool which enables our client (government institutions) to retain the Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. GCS does not retain and use your

Personal Data by itself but rather just provides the technical and implementation support services. The data is fully owned by the client (government institutions)

7. Transfer of Data

Your information, including Personal Data, may be transferred to – and maintained on – computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ from those of your jurisdiction.

If you are located outside Australia east region and choose to provide information to us, please note that we transfer the data, including Personal Data, to host country of our client and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Global Convergence Solutions will take all the steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organisation or a country unless there are adequate controls in place including the security of your data and other personal information.

7. Disclosure of Data

We will not disclose personal information to anyone except to our specific client responsible to collect such data:

0.1. Disclosure for Law Enforcement.

However, under certain circumstances, we may be required to disclose your Personal Data if required to do so by law or in response to valid requests by public authorities.

0.2. Business Transaction.

There is no any other business transaction for which the data is collected using tool.

8. Security of Data

The security of your data is important to us but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

9. Your Data Protection Rights

We aim to take reasonable steps to allow you to correct, amend, delete, or limit the use of your Personal Data.

In certain circumstances, you have the following data protection rights:

0.1. the right to access, update or to delete the information we have on you;

0.2. the right of rectification. You have the right to have your information rectified if that information is inaccurate or incomplete;

0.3. the right to object. You have the right to object to our processing of your Personal Data;

0.4. the right of restriction. You have the right to request that we restrict the processing of your personal information;

0.5. the right to data portability. You have the right to be provided with a copy of your Personal Data in a structured, machine-readable and commonly used format;

0.6. the right to withdraw consent. You also have the right to withdraw your consent at any time where we rely on your consent to process your personal information;

Please note that we may ask you to verify your identity before responding to such requests. Please note, we may not be able to provide Service without some necessary data.

10. Analytics

We may use third-party Service Providers to monitor and analyze the use of our Service.

11. CI/CD tools

We may use third-party Service Providers to automate the development process of our Service.

12. Contact Us

If you have any questions about this Privacy Policy, please contact us by email:

info@globalconvergencesolutions.com